

# Pure Serenity Delivery Information

*Pure Serenity orders are fulfilled by Royal Mail & Parcel Force, we make zero profit on the delivery charges and apply a nominal fee on top of the delivery charge to cover the costs and administration of packaging materials.*

<b>DELIVERY OPTION</b>	<b>DELIVERY</b>	<b>COST</b>
UK Standard 2 <sup>nd</sup> Class Signed For (Upto 750g)	1-3 days	From £3.78
Small Parcels (Upto 2kg)	1-2 days	From £4.10
Medium Parcels (Upto 20kg)	3-4 days	From £29.99
Europe Standard	6-12 Days	From £6.00
Europe Express	3-5 days	From £30.00
Worldwide Standard	6-12 days	From £6.00
Worldwide Express	3-5 days	From £40.00

*'Next working day' & 'Same working day dispatch' orders placed on weekends or public holidays will be processed the next working day.*

**PLEASE NOTE:** Some order may attract additional costs, where possible this will be included but some rare times a surcharge may be requested.

## **Why am I charged multiple shipping costs?**

Most of our products are dispatched from our warehouse but some are dispatched directly from our trusted partners. These are normally larger items that are made to order.

If your basket contains a mix of items that we stock and some that are dispatched from any of our partners, we regretfully include an additional shipping charge for delivery from these locations.

Our orders are delivered between 8am and 8pm.

Your order will be shipped out using your chosen delivery method as soon as it is ready. Please carefully check the specific product page to avoid disappointment.